

Apple Computer International
Hollyhill Industrial Estate Cork
Republic of Ireland

Dear Sirs,

My name is _____ and I am a European Union citizen that lives in a European Community region that is the Canary Islands, Spain.

I make this **complaint** because, as you know, Apple Store does not serve orders to this European Community region.

Maybe yes, a couple of centuries ago, I could have accepted an excuse to this situation, but now, in the XXI century, in the middle of the globalization age, I certainly will not accept **any** of them.

I can understand that you don't want to accept my money. Quite strange for a company, but it is your decision at the end. However, what I can not understand, nor accept, is the way you do not accept my money. In fact, **a clear discrimination.**

Finally, I don't need a list of your resellers in the Canary Islands. The fact of existence of Apple resellers in the Canary Islands still is not an excuse, because, of course, these resellers do not have to necessarily import the full range of your products. Precisely, the iPod I wanted to buy and I can not is only available through the web. And, in any ways, with or without resellers, the problem is that me, and the rest of two million of habitants in the Canary Islands, do not have access to your Apple Store.

Yours sincerely,

A discriminated client.

Spain.